

Indiana State Department of Health

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 005038 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____ | (X3) DATE SURVEY COMPLETED 02/11/2015 |
| NAME OF PROVIDER OR SUPPLIER GOOD SAMARITAN HOSPITAL | | STREET ADDRESS, CITY, STATE, ZIP CODE 520 S 7TH ST VINCENNES, IN 47591 | | |
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| S 000 | <p>INITIAL COMMENTS</p> <p>This visit was for the investigation of one (1) State complaint.</p> <p>Complaint Number: IN00159661</p> <p>Substantiated; State deficiencies related to the allegations are cited. One (1) unrelated deficiency cited.</p> <p>Date of survey: 2/11/15</p> <p>Facility number: 005038</p> <p>Surveyor: Jennifer Hembree RN Public Health Nurse Surveyor</p> <p>QA: cloughlin 03/12/15</p> | S 000 | | |
| S 732 | <p>410 IAC 15-1.5-4 MEDICAL RECORD SERVICES</p> <p>410 IAC 15-1.5-4(d)(1)(2)(3)(4)</p> <p>(d) The medical record shall contain sufficient information to:</p> <p>(1) identify the patient; (2) support the diagnosis; (3) justify the treatment; and (4) document accurately the course of treatment and results.</p> <p>This RULE is not met as evidenced by: Based on document review and interview, the nursing staff failed to accurately document patient events for 2 of 7 patients (patients #5 and #6).</p> | S 732 | | 4/9/15 |

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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| S 732 | <p>Continued From page 1</p> <p>Findings include;</p> <p>1. Facility policy titled "FALL SCREEN & PREVENTION PROTOCOL" last reviewed/revised 1/14 states on page 3: "6. If a fall occurs:.....j. Notify family and physician and document."</p> <p>2. Facility policy titled COMPUTERIZED CLINICAL DOCUMENTATION SYSTEM: ONLINE CHARTING BY EXCEPTION, PATIENT NORMALS" with approval date of 12/11 states on page 1: "2. Charting by exception will be implemented by all charting clinicians using the defined classification normal as listed below:.....f. Musculoskeletal- No swelling or tenderness in joints. No muscle weakness. Ambulation/movement appropriate to age. Muscle tone normal for age. Full weight bearing and range of motion of joints."</p> <p>3. Review of patient #5 (admitted 10/23/14) medical record indicated the following: (A) Nursing documentation indicated the patient complained of pain beginning at 0238 hours on 10/26/14. The pain at that time was in the right hip. Complaints of pain on 10/26/14 at 1005 hours were in the left hip. The medical record lacked documentation of any event that occurred, that an assessment was performed to rule out injury, or that the physician was notified of the patient's complaint. (B) The patient was transferred to the medical/surgical unit at 12:30 p.m. on 10/26/14. Per the H&P for the medical/surgical floor dictated on 10/26/14, the patient complained of severe hip pain and reported a fall. An x-ray was ordered and revealed a left femoral neck fracture which "appeared to be acute." (See information under #5 below related to incident)</p> | S 732 | | |

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| S 732 | <p>Continued From page 2</p> <p>4. Patient #6 medical record lacked documentation of a fall during his/her stay on the Behavioral Health Unit (BHU) 12/15/14 through 12/24/14.</p> <p>5. Review of incident reports filtered for the Behavioral Health Unit (BHU) for October-December 2014 indicated the following: (A) An incident report was completed for patient #5 indicating he/she complained of pain upon arrival to the medical/surgical unit. The patient was not transferred from the wheelchair to the bed due to the complaint and was sent for an x-ray. (B) An incident report was completed for patient #6 indicating he/she had a fall at 5:31 a.m. on 12/22/14. The incident report indicated that the patient was "in the middle of the floor" in his/her room.</p> <p>6. Document titled "Post Fall Conference" indicated that patient #6 had a fall at 5:30 a.m. on 12/22/14. The document indicated that the patient was found on the floor in the middle of the room.</p> <p>7. Staff member #1 (Chief Administrative Officer) indicated in interview beginning at 3:30 p.m. on 2/11/15 that document titled "Post Fall Conference" was not part of the medical record and that there was no documentation of a fall in the medical record for patient #6. He/she verified in email dated 2/13/15 at 11:14 a.m. that the events related to patient #5 on night shift of 10/25/14 in which he/she hit the sink and was not able to bear weight were not documented in the medical record.</p> <p>8. Staff member #5 (Registered Nurse- Nursing</p> | S 732 | | |

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| S 732 | <p>Continued From page 3</p> <p>Supervisor) indicated in interview beginning at 3:55 p.m. on 2/11/15 that falls are documented in the medical record.</p> <p>9. Staff member #6 (Psychiatric Nursing Tech-PNT) indicated in phone interview beginning at 6:13 p.m. on 2/11/15 that he/she was sitting 1:1 with patient #5 who was later discovered to have a fractured hip. He/she was sitting in the hall when patient #5 woke from a dead sleep, popped up in bed and said "gotta go". The patient got to the bathroom before he/she could get up and get there and the patient shut the bathroom door. He/she opened the bathroom door and the patient was attempting to pull down his/her pants. The patient was leaning to the left and "ran" left hip into the corner of the sink. The patient did not hit the sink hard and did not complain. He/she helped the patient to sit down and the patient did use the bathroom. All of a sudden, the patient leaned forward and acted "out of it". He/she hit the emergency button for the nurses. He/she stood the patient up with the help of staff member #8 (RN) and the patient could not bear weight. The patient said he/she could not move. Later when the patient was in bed, he/she complained of pain. The events in the bathroom were reported to the nurses after the patient was in bed.</p> <p>10. Staff member #8 (RN) indicated in phone interview beginning at 11:55 a.m. on 2/12/15 that he/she was in charge of charting for patient #5 on nights 10/25/14. Patient #5 was a 1:1 and staff member #6 was with the patient. The emergency light came on and he/she responded. It was reported that patient #5 had been impulsive and jumped up and went to the bathroom and then the patient acted like he/she could not stand from the commode. An orderly lifted the patient up</p> | S 732 | | |

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| S 732 | Continued From page 4 and staff put the patient to bed. He/she assessed the patient and found no rotation or shortening of leg. Stated "there was nothing." He/she assessed the patient throughout the night and the patient complained of his/her whole leg hurting. Staff member #6 did tell him/her about patient hitting the sink, however he/she is not sure when. He/she called the physician to report. Indicated that patient #5 normally would get up and was very impulsive. When asked about charting of the events in the bathroom, the patient's inability to stand and pain, he/she indicated that they had charted it stating "I thought I charted it" and "I was sure I charted it." | S 732 | | |
| S 912 | 410 IAC 15-1.5-6 NURSING SERVICE 410 IAC 15-15-6 (a)(2)(B)(i)(ii) (iii)(iv)(v) (a) The hospital shall have an organized nursing service that provides twenty-four (24) hour nursing service furnished or supervised by a registered nurse. The service shall have the following: (2) A nurse executive who is: (B) responsible for the following: (i) The operation of the services, including, but not limited to, determining the types and numbers of nursing personnel and staff necessary to provide care for all patient care areas of the hospital. (ii) Maintaining a current nursing service organization chart. (iii) Maintaining current job descriptions with reporting | S 912 | | 4/9/15 |

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| S 912 | <p>Continued From page 5</p> <p>responsibilities for all nursing staff positions. (iv) Ensuring that all nursing personnel meet annual in-service requirements as established by hospital and medical staff policy and procedure, and federal and state requirements. (v) Establishing the standards of nursing care and practice in all settings in which nursing care is provided in the hospital.</p> <p>This RULE is not met as evidenced by: Based on document review and interview, the nurse executive failed to ensure nursing staff followed facility policy related to incident reports for 1 of 7 patients (patient #5).</p> <p>Findings include;</p> <p>1. Facility policy titled "COMPUTERIZED INCIDENT REPORTING PROCESS GUIDELINES" last reviewed/revised 7/14 states on page 1: "A computerized incident occurrence form will be completed within the shift, whenever there is an occurrence involving a patient, visitor, volunteer, or employee that is not consistent with the accepted routine operation of the hospital or the routine care of a particular patient, or is an unusual or unexpected response by a patient to standard treatment or medical intervention."</p> <p>2. Review of incident reports filtered for the Behavioral Health Unit (BHU) for October-December 2014 indicated the following: (A) There was no incident report completed for patient #5 involving hitting the bathroom sink with a change in mobility status after the event.</p> | S 912 | | |

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| S 912 | <p>Continued From page 6</p> <p>3. Review of patient #5 medical record indicated the following: (A) Nursing documentation indicated the patient complained of pain beginning at 0238 hours on 10/26/14. The pain at that time was in the right hip. Complaints of pain on 10/26/14 at 1005 hours were in the left hip.</p> <p>4. Staff member #6 (Psychiatric Nursing Tech-PNT) indicated in phone interview beginning at 6:13 p.m. on 2/11/15 that he/she was sitting 1:1 with patient #5 who was later discovered to have a fractured hip. He/she was sitting in the hall when patient #5 woke from a dead sleep, popped up in bed and said "gotta go". The patient got to the bathroom before he/she could get up and get there and the patient shut the bathroom door. He/she opened the bathroom door and the patient was attempting to pull down his/her pants. The patient was leaning to the left and "ran" left hip into the corner of the sink. The patient did not hit the sink hard and did not complain. He/she helped the patient to sit down and the patient did use the bathroom. All of a sudden, the patient leaned forward and acted "out of it". He/she hit the emergency button for the nurses. He/she stood the patient up with the help of staff member #8 (RN) and the patient could not bear weight. The patient said he/she could not move. Later when the patient was in bed, he/she complained of pain. The events in the bathroom were reported to the nurses after the patient was in bed.</p> <p>5. Staff member #8 (RN) indicated in phone interview beginning at 11:55 a.m. on 2/12/15 that he/she was in charge of charting for patient #5 on nights 10/25/14. Patient #5 was a 1:1 and staff member #6 was with the patient. The emergency</p> | S 912 | | |

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| S 912 | Continued From page 7 light came on and he/she responded. It was reported that patient #5 had been impulsive and jumped up and went to the bathroom and then the patient acted like he/she could not stand from the commode. An orderly lifted the patient up and staff put the patient to bed. He/she assessed the patient and found no rotation or shortening of leg. Stated "there was nothing." He/she assessed the patient throughout the night and the patient complained of his/her whole leg hurting. Staff member #6 did tell him/her about patient hitting the sink, however he/she is not sure when. | S 912 | | |